

## **Amendments to the Claims**

Please cancel claims 1-2 and 10-24.

## **Listing of Claims**

This listing of claims will replace all prior versions and listings of claims in the application:

Claims 1-2. (Cancelled)

Claim 3. (Original) A method of making a personal IVR service node comprising the steps of:

- creating a new personal IVR service node;
- managing the personal IVR service node; and
- modifying the personal IVR service node.

Claim 4. (Original) The method of claim 3 wherein, the step of creating a new personal IVR service node further comprises:

- creating a custom personal IVR service node;
- setting an outgoing message in the personal IVR service node;
- setting a password in the personal IVR service node;
- setting a set of conditions in the personal IVR service node;
- setting a set of actions in the personal IVR service node;
- associating a condition with an action such that upon happening of a predetermined condition, a predetermined action happens;
- contacting an IVR server for the personal IVR service node information transmission; and
- transmitting the personal IVR service node information to the IVR server using a VoIP technology.

Claim 5. (Original) The method of claim 3 wherein, the step of managing the personal IVR service node further comprises:

- connecting to an IVR server for the personal IVR service node information transmission;
- transmitting the personal IVR service node information to the IVR server using a VoIP technology;
- authenticating a person accessing the personal IVR service node;
- recording messages in the personal IVR service node;
- specifying addressees of the recorded message in the personal IVR service node;
- retrieving messages in the personal IVR service node;
- routing messages in the personal IVR service node;
- performing an action associated with a condition in the personal IVR service node; and
- conducting statistical analysis of the personal IVR service node usage.

Claim 6. (Original) The method of claim 5, wherein the step of recording messages in the personal IVR service node further comprises the step of recording messages using a Dual Tone Multiple frequency tone, a voice mail and an email.

Claim 7. (Original) The method of claim 5, wherein the step of routing messages in the personal IVR service node further comprises the step of routing messages to a phone number, a voice mail, and an email address.

Claim 8. (Original) The method of claim 5, wherein the step of retrieving the personal IVR service node messages further comprises:

- retrieving the personal IVR service node messages via a combination of voice telephone input from a subscriber via a customer premise equipment;
- retrieving the personal IVR service node messages via a touch-tone keypad selection from a subscriber via customer premise equipment; and
- retrieving the personal IVR service node messages via a personal computer.

Claim 9. (Original) The method of claim 3 wherein the step of modifying the personal IVR service node further comprises:

- connecting to an IVR server for the personal IVR service node information transmission;
- transmitting the personal IVR service node information to the IVR server using a VoIP technology;
- modifying outgoing messages the personal IVR service node;
- modifying prompts in the personal IVR service node;
- modifying actions associated with the prompt in the personal IVR service node;

and

- modifying a password in the personal IVR service node.

Claims 10-24. (Cancelled)